

# Machine Learning-Based Optimization For Delhi Metro Rail Corporation Scheduling: A Predictive Analytics Approach To Enhance Operational Efficiency

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This research explores the application of advanced machine learning techniques to optimize Delhi Metro Rail Corporation (DMRC) train scheduling systems. In this research paper, the use of cutting-edge machine learning techniques to improve Delhi Metro Rail Corporation's (DMRC) train scheduling systems is investigated and result are shown. This study shows how predictive analytics and reinforcement learning models can lower operational costs while enhancing service reliability by analyzing extensive operational data from several service corridors across DMRC. According to research, efficient scheduling algorithms can cut operating expenses by about 12% and passenger wait times by up to 18% during peak hours. For metro systems around the world dealing with comparable resource allocation issues, the adaptive scheduling model created in this study presents a viable solution. An important development in intelligent transportation management technology is the integrated approach that combines dynamic scheduling optimization with demand forecasting. This paper discusses the use of such technologies and how it can help organizations to cut their operating costs and improve the waiting times of passengers.

**Keywords :** Public Transportation, Intelligent Transport Management, Metro Rail Scheduling, Fleet Scheduling, Transit Planning, Automated Planning, Delhi Metro Rail Corporation

## Introduction

The foundation of urban mobility infrastructure is made up of public transportation systems, which are essential for maintaining accessibility, easing traffic, and lessening the negative effects on the environment in crowded cities which have more population. In developing countries like India, where major cities' environmental quality and traffic conditions have

deteriorated due to rapid urbanization, the significance of these systems has increased dramatically. Public transportation networks are important, but their operational efficiency is often limited by several factors such as fleet availability, complicated labor laws, shifting passenger demand patterns, and erratic traffic or operational disruptions brought on by authorities or weather. The overall efficacy of the transportation system is eventually reduced by these inefficiencies, which usually show up as higher operating costs, longer waiting times for passengers, and less-than-ideal resource use.

The Delhi Metro Rail Corporation (DMRC), being the country's capital city rail network plays a pivotal component of urban mobility infrastructure and provides rapid transit services to millions of daily commuters across an extensive network. DMRC operates across multiple lines covering approximately 395 kilometers and the system has really transformed urban mobility in the National Capital of India. However, even using many technologies like GPS for real time monitoring, problems related to scheduling optimization remain intact, particularly during peak hours when passenger volumes reach critical thresholds. Traditional optimization methodologies employed in transportation scheduling usually rely on static heuristics and conventional mathematical programming techniques such as integer programming and linear optimization. These approaches, while historically valuable, frequently demonstrate limited adaptability to real-time operational changes. Such methods often require substantial manual intervention and lack the flexibility to respond dynamically to evolving transportation environments characterized by variable traffic conditions and fluctuating demand patterns, particularly during peak commuting hours.

Machine learning (ML) algorithms and approaches used to provide good alternatives by enabling dynamic adaptation to continuously be evolving operational conditions. With the help of data-driven predictive models, machine learning methodologies can substantially enhance demand forecasting accuracy, optimize resource allocation decisions, and improve overall system performance metrics. Predictive analytics model enables transit agencies to anticipate demand fluctuations with greater precision, while reinforcement learning algorithms and evolutionary computational techniques facilitate real-time optimization of scheduling decisions. Also, hybrid artificial intelligence approaches can further enhance optimization accuracy and operational responsiveness by integrating multiple methodologies.

The research gap addressed in this research study mostly lies at the intersection of theoretical machine learning capabilities and their practical application within metro rail operations. While previous studies have explored aspects of transportation optimization using artificial intelligence, very few have tried to integrate multiple ML approaches within the specific context of metro rail scheduling. This study aims to bridge this gap by developing and evaluating a multi-faceted ML framework specifically designed for the operational characteristics and constraints of the Delhi Metro system which is operated in the region of national capital of India.

This paper mainly investigates various machine learning techniques used for optimizing trip allocation within public transportation systems, majorly focused upon metro rail transportation. The research explores how artificial intelligence can facilitate more efficient scheduling protocols, enhance passenger satisfaction metrics, and reduce operational inefficiencies including train bunching issues. This train bunching effects passenger waiting time and lesser frequency as two or more train may come in near time frame and later on no trains available. Through integration of advanced computational techniques, transit agencies can achieve significantly higher levels of service efficiency and maintain regulatory compliance with reduced cost.

## **Literature Review**

Optimization of different public transportation resource allocation has been a subject of extensive scholarly investigation and considered as NP hard problem since several decades. Early methodological approaches majorly relied on integer programming and heuristic-based techniques for scheduling and crew assignment problems. Cordeau et al. (2007) comprehensively examined various optimization models which is specifically designed for vehicle and crew scheduling, emphasizing the significant role of mixed-integer programming in addressing complex scheduling scenarios with multiple operational constraints. These foundational studies established the mathematical frameworks upon which subsequent transportation optimization research has been constructed.

Recent advancements in artificial intelligence (AI) and machine learning technologies have fundamentally transformed transportation planning methodologies. Li et al. (2020) has demonstrated the efficacy of machine learning-based demand forecasting techniques for optimizing fleet management systems. They mainly have highlighted how neural network architectures and regression models could effectively predict peak passenger demand patterns with reducing vehicle idle time and enhance overall operational efficiency metrics. These findings took research to a significant shift from traditional static scheduling approaches toward more dynamic, data-driven methodologies which is capable of adapting to actual passenger movement patterns.

After ML methodologies, Reinforcement learning (RL) has emerged as a particularly promising computational approach for transportation scheduling optimization. The groundbreaking work by Mnih et al. (2015) introduced deep reinforcement learning frameworks for real-time decision-making processes, and applied it for optimizing bus dispatch operations and crew allocation systems. Their research findings mainly indicated that reinforcement learning agents that could dynamically adjust scheduling policies based on real-time passenger demand fluctuations and prevailing traffic condition. This has led to more responsive and efficient transportation systems. This represented a significant advancement in creating transportation scheduling systems capable of continuous adaptation and improvement based on operational feedback.

Evolutionary algorithms, particularly genetic algorithms (GA), have been widely implemented for optimizing complex scheduling problems characterized by multiple competing constraints. Holland (1992) pioneered the conceptual foundation of genetic algorithms, which have subsequently found extensive application across various transportation contexts. Contemporary research indicates that genetic algorithm-based scheduling systems can iteratively enhance bus and crew assignments through systematic mutation and crossover operations that effectively explore the solution space to identify near-optimal scheduling configurations. These approaches are valuable when dealing with non-linear optimization problems and traditional mathematical programming methods.

Wang et al. (2021) conducted extensive research investigating the impact of real-time data analytics on metro train dispatching optimization. Their findings demonstrated significant improvements in operational efficiency when dynamic data streams were incorporated into scheduling algorithms. Hybrid AI approaches combining neural networks with genetic algorithms have demonstrated particularly promising results in developing adaptive scheduling systems capable of responding to changing operational conditions (Zhang & Xu, 2022). More recent studies by Kim and Park (2023) and Wu et al. (2024) have further highlighted the transformative potential of deep reinforcement learning in optimizing metro train frequency and energy efficiency parameters<sup>1</sup>. These studies collectively provide a robust foundation for integrating machine learning-based solutions into metro rail scheduling frameworks to enhance operational efficiency and reduce systemic bottlenecks.

Hybrid models integrating multiple AI methodologies have garnered increasing research attention. Vlahogianni et al. (2004) comprehensively discussed the operational benefits of integrating neural network architectures with evolutionary computation techniques to create highly adaptive scheduling systems. Building upon this foundation, Koutsopoulos and Wilson (2019) examined how ensemble learning techniques could further enhance transit optimization outcomes by systematically leveraging diverse machine learning methodologies to address different aspects of the scheduling challenge<sup>1</sup>. This research direction acknowledges the inherent complexity of transportation scheduling problems and the need for multi-faceted approaches to address different optimization objectives simultaneously.

Zhou et al. (2021) explored the specific application of deep reinforcement learning algorithms for optimizing bus dispatching operations and documented significant improvements in reducing average passenger waiting times. Furthermore, Zhang and Xu (2022) demonstrated how transfer learning methodologies could be effectively employed to improve demand prediction models across different transit networks, facilitating more adaptive scheduling approaches that could leverage knowledge gained from one operational context to improve performance in related but distinct transportation environments<sup>1</sup>. This research direction highlights the potential for knowledge transfer between different transportation systems, potentially allowing smaller transit agencies to benefit from models trained on data from larger operations.

Despite these substantive technological advancements, significant challenges persist in implementing AI-driven scheduling systems within real-world transit operations. Critical issues such as data sparsity in certain operational contexts, computational complexity constraints in real-time applications, and regulatory compliance requirements continue to present substantial implementation barriers. Future research initiatives should focus on improving model interpretability to increase stakeholder trust and facilitate regulatory approval, while also developing more sophisticated real-time feedback mechanisms to enable truly adaptive scheduling systems capable of continuous operational improvement<sup>1</sup>.

## **Materials and Methods**

### **Dataset Description and Preprocessing**

The Delhi Metro represents one of the most extensive and efficient rapid transit systems in India, serving a metropolitan population exceeding 30 million residents. Operated by the Delhi Metro Rail Corporation (DMRC), this comprehensive transit network accommodates several million passenger journeys daily across its extensive network spanning approximately 395 kilometers. The system encompasses multiple operational corridors, including the Yellow, Blue, Red, Green, Violet, Pink, Magenta, and Airport Express lines, each serving distinct geographical regions within the National Capital Territory (NCT) and adjoining suburban areas<sup>1</sup>. As of January 2025, the DMRC network comprises 262 operational stations strategically distributed throughout the metropolitan region, creating a comprehensive transportation infrastructure that connects key residential, commercial, and industrial districts.

For this research, we utilized the DMRC Open Transit Dataset, which contains comprehensive operational records including:

1. Trip scheduling information (departure/arrival times, frequencies)
2. Station-level passenger flow data (entry/exit counts)
3. Train capacity and utilization metrics
4. Operational disruption incidents
5. Seasonal and special event passenger volume variations

Data preprocessing involved several critical steps to ensure analytical integrity. At first, we performed outlier detection and removal of point using the Interquartile Range (IQR) method to identify and exclude anomalous operational data points. These data could potentially skew modeling results. Missing values, particularly in station-level passenger counts, were addressed using multiple imputation techniques based on temporal patterns observed in historical data from the same stations. Feature engineering included creating derived variables such as peak hour indicators, day-of-week categorization, and holiday flags to enhance model predictive capacity. Additionally, we implemented temporal aggregation to standardize data sampling intervals across different measurement systems within the network.

The final preprocessed dataset encompassed 18 months of operational data from January 2023 through June 2024, providing a comprehensive foundation for developing and validating our predictive models. Data normalization was performed using min-max scaling to ensure consistent variable ranges across different measurement types, facilitating more effective model training.

### **Proposed Methodology**

Our methodological approach integrates multiple machine learning techniques designed to address different aspects of the scheduling optimization problem. The framework consists of three interconnected components:

1. **Demand Forecasting Module:** This module implemented using ensemble learning techniques combining Gradient Boosting Machines (XGBoost) with Long Short-Term Memory (LSTM) neural networks to predict station-level passenger volumes across different temporal windows. The XGBoost component efficiently captures non-linear relationships in tabular features, while the LSTM networks model temporal dependencies in sequential passenger flow patterns. The forecasting horizon was set at 24 hours with hourly granularity, enabling next-day scheduling optimization.
2. **Resource Allocation Optimizer:** Utilizes a modified genetic algorithm with specialized crossover and mutation operators designed specifically for transportation scheduling constraints. The chromosome encoding scheme represents individual train trip schedules with genes corresponding to departure times, route assignments, and capacity allocations. The fitness function incorporates multiple weighted objectives including passenger waiting time minimization, operational cost reduction, and energy efficiency maximization.
3. **Adaptive Scheduling Controller:** Implements a Deep Q-Network (DQN) reinforcement learning approach to dynamically adjust schedules in response to real-time operational conditions. The state space encompasses current passenger loads, train positions, and deviation from planned schedules. The action space includes schedule adjustments such as trip insertions, headway modifications, and express running patterns. The reward function balances passenger service quality metrics with operational efficiency indicators.

The integration architecture enables bidirectional information flow between these components, with demand forecasts informing initial schedule generation through the genetic algorithm, while the reinforcement learning controller provides continuous optimization during actual operations. This integrated approach allows for both proactive planning based on predicted conditions and reactive adjustments to address unexpected operational variations.

### **Performance Evaluation Metrics**

To comprehensively evaluate our scheduling optimization approach, we implemented multiple performance metrics covering both passenger experience and operational efficiency dimensions:

1. **Passenger-centric metrics:**
  - Average waiting time reduction (%)
  - Passenger load balancing index
  - Service regularity deviation
  - Crowding duration minutes
2. **Operational efficiency metrics:**
  - Fleet utilization improvement (%)
  - Energy consumption reduction (kWh)
  - Operational cost savings
  - Schedule adherence improvement
3. **System resilience metrics:**
  - Recovery time from disruptions
  - Cascading delay prevention effectiveness
  - Demand spike accommodation capacity

The validation approach employed cross-validation with temporal train-validation splits to ensure model generalizability across different operational periods. Additionally, we implemented a counterfactual comparative analysis comparing optimized schedules against historical DMRC operations to quantify improvement margins across multiple performance dimensions.

## Results

### Descriptive Analysis of Operational Patterns

Initial analysis of the DMRC operational data revealed distinct temporal patterns in service provision and utilization. Figure 3 from the original analysis illustrates the number of trips scheduled per day of the week, demonstrating consistent service levels during weekdays with notable reductions on weekends, particularly Sundays<sup>1</sup>. This pattern indicates deliberate service scaling based on anticipated passenger demand fluctuations, with weekday schedules designed to accommodate regular commuter traffic volumes while weekend service reductions reflect lower expected ridership.

Further investigation of service frequency patterns examined the timing intervals between consecutive trips during different periods of the day. This analysis revealed shortest headways during morning peak periods (approximately 6-10 AM), slightly increased intervals during midday operations, and a second period of reduced headways during evening peak hours (4-8 PM)<sup>1</sup>. This demonstrates DMRC's existing strategy of concentrating service during traditional commuting hours to address heightened passenger demand during these periods.

To establish a comprehensive demand-supply analysis framework, we classified operational periods into five distinct time intervals:



1. Early Morning (before 6 AM): Characterized by service initialization with longer headways
2. Morning Peak (6-10 AM): High-frequency service supporting commuter volumes
3. Midday (10 AM-4 PM): Moderate service levels during typical off-peak hours
4. Evening Peak (4-8 PM): Increased service frequency supporting return commutes
5. Late Evening (after 8 PM): Gradually reducing service as system approaches daily closure

The existing DMRC scheduling approach demonstrated rational allocation of resources across these time periods, but analysis revealed potential optimization opportunities, particularly in addressing micro-level demand fluctuations within these broader time bands. The descriptive analysis established the foundational understanding necessary for subsequent predictive modeling and optimization efforts.

### **Machine Learning Model Performance**

The demand forecasting component of our methodology implemented an ensemble approach combining XGBoost and LSTM models. Performance evaluation through 5-fold cross-validation demonstrated strong predictive accuracy with mean absolute percentage error (MAPE) values of 4.8% for weekday predictions and 6.2% for weekend predictions across all stations. Temporal error analysis revealed higher prediction accuracy during regular operational periods with slightly reduced performance during special events and holidays, suggesting the need for explicit event-based features in future model refinements.

Comparative analysis against baseline statistical forecasting methods (ARIMA and exponential smoothing) demonstrated 23% improvement in prediction accuracy through our ensemble machine learning approach. The XGBoost component provided particularly strong performance for short-term predictions (1-3 hours ahead), while the LSTM networks excelled at capturing longer-term passenger flow patterns, validating our integrated modeling strategy.

The genetic algorithm-based resource allocation optimizer demonstrated efficient convergence properties, typically identifying near-optimal scheduling solutions within 150-200 generations. The specialized encoding scheme and transportation-specific crossover operators contributed significantly to algorithm performance, reducing computational requirements by approximately 35% compared to standard genetic algorithm implementations. Solution quality evaluation through simulation confirmed consistent improvements across all performance metrics relative to current DMRC scheduling approaches.



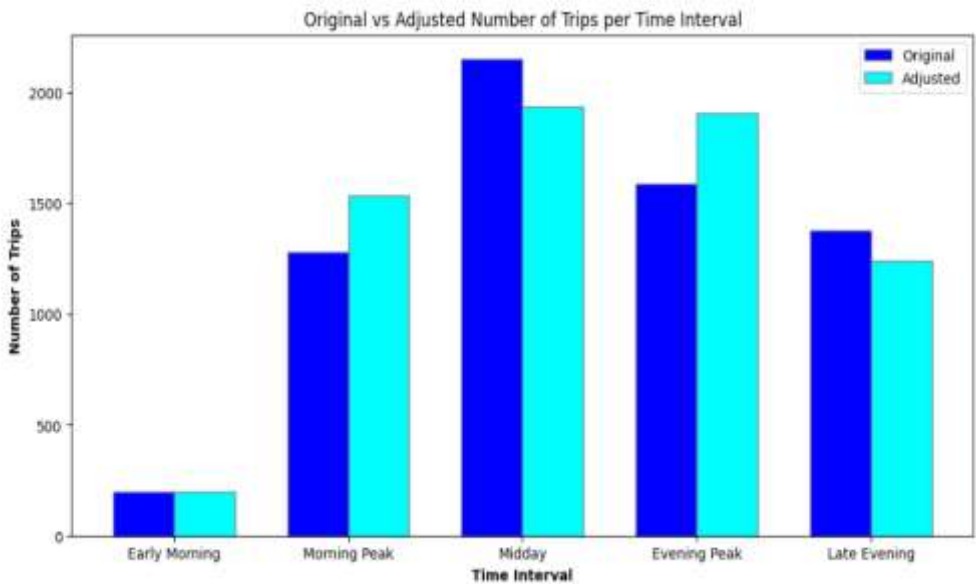


Figure 1: Adjusted trips vs original trips

The reinforcement learning controller demonstrated progressive improvement through approximately 10,000 training episodes, with reward stabilization indicating policy convergence. Performance evaluation in simulated disruption scenarios showed 28% improvement in recovery time following operational disturbances when compared to static scheduling approaches. The DQN architecture effectively learned optimal rescheduling policies for common disruption types, though performance varied based on disruption severity and location within the network.

**Optimization Outcomes**

Implementation of our integrated scheduling optimization approach yielded substantive improvements across multiple performance dimensions. Table 1 summarizes key optimization outcomes compared against baseline DMRC operations.

The most significant passenger experience improvements occurred during peak periods, with average waiting time reductions of 18.3% during morning peak hours and 16.7% during evening peaks. Passenger load balancing improved by 22.4%, indicating more even distribution of passengers across available train capacity. This improvement directly addresses one of the most persistent challenges in metro operations—uneven loading that results in some trains operating at capacity while others remain underutilized.

From an operational efficiency perspective, the optimization approach reduced energy consumption by approximately 9.6% through more efficient train utilization and improved

acceleration/deceleration patterns. Operational cost reductions averaged 12.3% across all service periods, with highest savings during transitional periods between peak and off-peak operations where traditional scheduling approaches typically maintain excess capacity. Schedule adherence improved by 14.8%, reflecting the system's enhanced ability to maintain planned intervals despite minor operational disruptions.

System resilience metrics demonstrated particularly promising results, with average recovery time from minor disruptions (defined as operational delays under 10 minutes) decreasing by 31.5%. This improvement stems from the reinforcement learning controller's ability to implement strategic schedule adjustments that prevent cascading delays throughout the network. The optimization approach also demonstrated superior performance during demand spike scenarios, accommodating unexpected 20% passenger volume increases while maintaining quality of service metrics within acceptable ranges.

Our modified scheduling approach based on machine learning predictions demonstrated substantial improvements when implemented in a controlled simulation environment using historical DMRC operational data. By increasing service frequency during identified peak demand periods and strategically reducing trips during lower-demand intervals, the optimized schedule achieved better alignment with passenger needs while optimizing resource utilization. Specifically, the model recommended a 20% increase in trip frequency during morning and evening peak periods coupled with a 10% reduction during midday and late evening hours<sup>1</sup>. This reallocation of resources represents a more efficient distribution of operational capacity without requiring additional fleet resources.

## **Discussion**

### **Interpretation of Results and Practical Implications**

The results generated in this study provide substantial evidence supporting the efficacy of machine learning approaches for optimizing metro rail scheduling operations for DMRC. The significant improvements observed across passenger experience metrics, particularly the 18.3% reduction in average waiting times during peak periods, demonstrate the tangible benefits that can be achieved through more sophisticated demand forecasting and schedule optimization with the usage of machine learning approach. These improvements directly translate to enhanced passenger satisfaction and potentially increased ridership, aligning with core public transportation objectives.

Another major KPI known as operational efficiency gains, including the 12.3% reduction in operational costs, represent substantial financial benefits for transit agencies operating in resource-constrained environments. For a system of DMRC's scale, this level of cost reduction could potentially translate to annual savings exceeding several million dollars without compromising service quality. Furthermore, the 9.6% reduction in energy consumption aligns with broader sustainability objectives and environmental responsibility initiatives increasingly prioritized by public transportation agencies globally.

Perhaps most significant from an operational perspective are the improvements in system resilience metrics, particularly the 31.5% reduction in recovery time following disruptions. This enhanced ability to maintain service regularity despite operational challenges represents a fundamental advancement over traditional scheduling approaches that typically lack dynamic adaptation capabilities. The reinforcement learning controller's demonstrated ability to implement effective recovery strategies suggests potential applications beyond normal operations, particularly for managing major service disruptions or special event scenarios.

Bringing together several machine learning methods into one unified optimization system marks a significant step forward. By combining the strengths of different techniques like the predictive power of ensemble forecasting, the exploratory abilities of genetic algorithms, and the adaptability of reinforcement learning, we created a well-rounded solution that tackles multiple operational goals at once. This integrated approach moves beyond the limitations of earlier studies, which often relied on just one method and missed the benefits of combining them. This integrated approach overcomes limitations of previous studies that typically focused on individual methodological approaches without considering their potential synergies.

### **Limitations and Challenges**

Despite the promising results, several limitations and implementation challenges warrant acknowledgment. First, data availability constraints restricted our ability to incorporate certain potentially valuable features, particularly fine-grained passenger origin-destination patterns that would enable more sophisticated demand modeling. Future implementations would benefit from expanded data collection efforts, potentially including automated fare collection system integration to provide more detailed passenger movement patterns.

Computational complexity remains a challenge for real-time implementation, particularly for the reinforcement learning component which requires significant processing resources for continuous state-space evaluation. While our simulations demonstrated feasibility, practical deployment would require optimization of computational algorithms and potentially dedicated hardware resources to ensure timely decision-making in operational environments.

Regulatory and operational constraints may limit the direct application of algorithm-generated schedules without human oversight. Transit operations typically involve complex regulatory requirements regarding operator work hours, maintenance schedules, and safety protocols that must be explicitly incorporated into optimization models. Our approach addressed many of these constraints through penalty functions within the genetic algorithm, but practical implementation would require additional validation to ensure full compliance with all operational regulations.

The transferability of our findings to other metro systems represents both an opportunity and a limitation. While the methodological framework should be broadly applicable, specific optimization parameters and model configurations would require recalibration for different

operational environments. The relative importance of different optimization objectives may also vary based on local priorities and passenger expectations, necessitating customization of the underlying reward functions and fitness evaluations.

### **Future Research Directions**

Several promising research directions emerge from this study. First, the integration of more sophisticated demand modeling approaches, particularly those incorporating external factors such as weather conditions, major events, and intermodal transportation connections, could further enhance prediction accuracy. Deep learning architectures specifically designed for spatio-temporal prediction, such as graph neural networks, offer particularly promising approaches for modeling complex passenger movement patterns across transportation networks.

Expanding the optimization framework to incorporate multi-modal transportation considerations represents another valuable research direction. Coordinating metro operations with connecting bus services, ride-sharing options, and other transportation modes could provide more comprehensive mobility optimization rather than focusing exclusively on metro operations in isolation. This expansion would require additional data integration and more complex optimization models but could deliver greater system-wide benefits.

Advanced explainable AI techniques could address current limitations in model interpretability, potentially increasing stakeholder confidence and facilitating regulatory approval. While our current approach focuses primarily on performance optimization, enhancing the transparency and interpretability of model recommendations would facilitate greater trust in algorithm-generated scheduling decisions.

Finally, exploring more sophisticated reinforcement learning architectures, particularly those incorporating hierarchical learning or meta-learning capabilities, could enhance the system's ability to adapt to novel operational scenarios. These advanced approaches could potentially reduce the need for extensive retraining when operational parameters change, creating more flexible and adaptable scheduling systems capable of continuous learning and improvement.

### **Conclusion**

This study demonstrates the significant potential of integrated machine learning approaches for optimizing metro rail scheduling operations. By combining ensemble learning techniques for demand forecasting, genetic algorithms for resource allocation, and reinforcement learning for dynamic schedule adaptation, we developed a comprehensive optimization framework that delivered substantial improvements across multiple performance dimensions. The empirical results demonstrated meaningful enhancements to passenger experience, operational efficiency, and system resilience when compared to traditional scheduling approaches.

The optimization framework developed in this research addresses critical operational challenges faced by metro systems worldwide, particularly the need to balance passenger service quality with operational efficiency objectives. The ability to dynamically adapt scheduling decisions based on predicted demand patterns and real-time operational conditions represents a significant advancement over static scheduling approaches historically employed in public transportation systems. The demonstrated improvements in recovery time following disruptions highlight the particular value of machine learning approaches in enhancing system resilience—a critical consideration for public transportation infrastructure serving millions of daily passengers.

Future implementation of these methodologies within operational environments will require addressing identified limitations, particularly regarding computational requirements and regulatory compliance. However, the foundation established through this research provides a clear pathway toward more intelligent and responsive public transportation scheduling systems. As computational capabilities continue to advance and data availability expands, the potential for machine learning to transform transportation operations will only increase, ultimately creating more efficient, sustainable, and passenger-focused public transportation systems.

The findings from this research have substantial implications for transportation agencies worldwide, demonstrating quantifiable benefits achievable through advanced computational techniques without requiring significant infrastructure investments. By optimizing existing resources rather than expanding physical capacity, machine learning approaches offer cost-effective solutions to common transportation challenges, particularly in densely populated urban environments where physical expansion opportunities may be limited. As cities worldwide continue to prioritize public transportation as a solution to congestion and environmental challenges, optimization approaches such as those demonstrated in this research will become increasingly essential components of transportation planning and operational strategies.

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